



AUTHORIZED FEDERAL SUPPLY SERVICE  
 INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
 GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
 EQUIPMENT, SOFTWARE AND SERVICES

**SIN 132-51 Information Technology Professional Services**

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Automated News Services, Data Services, or Other Information Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

- Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
- Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.
- Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**HeiTech Services, Inc.**  
**8201 Corporate Drive, Suite 600**  
**Landover, Maryland 20785-2230**  
**(301) 918-9500 Fax: (301) 459-8356**  
**DUNS: 119756240**  
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**Contract Number: GS-35F-0679R**

**Period Covered by Contract: June 24, 2005 – December 20, 2010**

General Services Administration  
 Federal Supply Service

Pricelist current through Modification #PO-0010, dated 6/24/2010

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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**INFORMATION FOR ORDERING ACTIVITIES  
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

**SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!<sup>TM</sup> on-line shopping service ([www.fss.gsa.gov](http://www.fss.gsa.gov)). The catalogs/pricelists, GSA Advantage!<sup>TM</sup> and the Federal Supply Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

**1. GEOGRAPHIC SCOPE OF CONTRACT**

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.  
 The Geographic Scope of Contract will be overseas delivery only.  
 The Geographic Scope of Contract will be domestic delivery only.

**2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION**

**Ordering Address**

HeiTech Services, Inc.  
 Attn: GSA Orders  
 8201 Corporate Drive, Suite 600  
 Landover, Maryland 20785-2230

**Payment Address**

HeiTech Services, Inc.  
 Attn: Accounts Receivable  
 8201 Corporate Drive, Suite 600  
 Landover, Maryland 20785-2230

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

James Clement (301) 918-9500 x104

### 3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

### 4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 119756240

Block 30: Type of Contractor -

A. Small Disadvantaged Business - YES

B. Other Small Business - YES

Block 31: Woman-Owned Small Business - YES

Block 36: Contractor's Taxpayer Identification Number (TIN): 522197016

4a. CAGE Code: INSH1

4b. Contractor has registered with the Central Contractor Registration Database.

### 5. FOB DESTINATION

### 6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER

DELIVERY TIME (Days ARO)

132-51

As negotiated between the Ordering Activity and Contractor

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

### 7. DISCOUNTS

Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: None
- b. Quantity: None
- c. Dollar Volume: None
- d. Government Educational Institutions: None
- e. Other: None

**8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

**9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

None

**10. SMALL REQUIREMENTS**

The minimum dollar value of orders to be issued is \$100.00.

**11. MAXIMUM ORDER**

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:  
Special Item Number 132-51 - Information Technology (IT) Professional Services

**12. USE OF FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

**13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS**

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS)**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)**

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

**14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)**

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the

Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

## **15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES**

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4.)

## **16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

## **17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated at open market purchases. Ordering Activities procuring open market items must follow FAR 8.401(d).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

## **18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a

product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

## **19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Prices are applicable to the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

## **20. BLANKET PURCHASE AGREEMENTS (BPAS)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

## **21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## **22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

### **23. SECTION 508 COMPLIANCE**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

POC: Uzma Sher-Yousaf, Director of Human Services Phone: (301) 918-9500

### **24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

### **25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

### **26. SOFTWARE INTEROPERABILITY**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a

Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

## **27. ADVANCE PAYMENT**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

<b>TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)</b>
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**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 PERFORMANCE INCENTIVES (APRIL 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established

Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

## **5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. INSPECTION OF SERVICES**

The Inspection of Services-Fixed Price (AUG 1996) (Deviation - May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection-Time-and-Materials and Labor-Hour (JAN 1986) (Deviation - May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

## **7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation - May 2003) Rights in Data - General, may apply.

## **8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

## **9. INDEPENDENT CONTRACTOR**

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## **10. ORGANIZATIONAL CONFLICTS OF INTEREST**

### **a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract.

**13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. DESCRIPTION OF IT SERVICES AND PRICING**

Information Technology solutions from HeiTech Services include the full range of computer and technology related services ranging from application development, networking and secure web hosting, to Enterprise Architecture development and security compliance. Accordingly, HeiTech Services is able to deliver a full compliment of services designed to support all of your requirements and goals.

After 9/11, security has become a major focus in all federal agencies. In an effort to ensure security within the federal IT systems, HeiTech can also assist federal agencies in obtaining a green score on the stoplight scoring system the White House uses to grade agencies in meeting the President’s Management Agenda. To obtain a green score, agencies must: demonstrate consistent progress in remediating IT security weaknesses; have the Inspector General (IG) verify there is a department wide IT plan; and have 90% of IT systems certified and accredited by the IG and by outside experts.

From Microsoft Access to Oracle, desktop PCs to coast-to-coast secure networks operating on Unix, Solaris or Windows platforms, HeiTech Services can deliver IT services on time and within budget.

- Application Development
- System Integration
- Legacy System Reengineering and Migration
- Web Site Design and Redevelopment
- 508 Compliance
- Secure Web Hosting
- E-Government Initiatives
- Network Design, Implementation, and Support
- Technical Documentation
- IT Security Planning and Documentation
- IT Strategic / Capital Planning
- I-TIPS / eCPIC
- IT Cross-cut Funding Management
- IT Risk Assessment and Security Auditing
- IT Inventory Management
- IT Investment Portfolio Management
- Enterprise Architecture Development and Mgmt

**LABOR CATEGORIES AND DESCRIPTIONS**

ID	Commercial Job Title	Description and Requirements
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ID	Commercial Job Title	Description and Requirements
1	Applications Developer III	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Consults with clients and other project team members to design, build and manage Internet web sites and network software solutions; May negotiate contracts/agreements with software vendors and other internet companies; Has knowledge of a variety of concepts, practices, and procedures within a particular field (i.e., SQL, C++, HTML, CGI and JavaScript); Relies on experience and judgment to plan and accomplish goals; Performs a variety of complicated technical tasks; Leads and directs the work of others. Typically reports to a project leader or manager; A wide degree of creativity and latitude is expected.</p>
2	Applications Developer II	<p><u>Minimum / General Experience:</u> Minimum 3 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Designs, develops, implements and supports Internet and network software; Troubleshoots, debugs and implements software code. Has knowledge of standard concepts, practices, and procedures within a particular field (i.e., SQL, C++, HTML, CGI and JavaScript); Relies on limited experience and judgment to plan and accomplish goals; Performs a variety of tasks; Works under general supervision; typically reports to a project leader or manager; May lead and direct the work of others; A certain degree of creativity and latitude required.</p>
3	Applications Developer I	<p><u>Minimum / General Experience:</u> Minimum 1 year of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Designs, develops and supports Internet and network software solutions that are consistent with business requirements, including the design and maintenance of logical and physical databases as a team member; Works under supervision; Typically reports to a supervisor or project manager; A certain degree of creativity and latitude required.</p>

ID	Commercial Job Title	Description and Requirements
4	Database Administrator	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Serves as the lead specialist on major projects and coordinates team output; Installs, configures, and maintains Oracle databases; Administers, configures, and maintains Unix servers including Sun Ultra Enterprise Servers and Intel-based Unix Operating Systems; Monitors system loads and checks network connectivity among the network, switches, routers and systems; Plans and participates in software and hardware migrations and leads migration teams; Addresses any security concerns as it pertains to network protocols and hardware; Monitors security vulnerabilities, and installs security patches when necessary; Assists in managing DNS; Acts as top-level point-of-contact with the Internet service provider to resolve connectivity problems; Installs and configures web server and web application service software; Assists in the development of data backup, restoration planning and disaster recovery planning; Researches new technologies to enhance infrastructure.</p>
5	Programmer	<p><u>Minimum / General Experience:</u> Minimum 1 year of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Responsible for developing computer programs that allow end-users to interface directly with computer operating systems and hardware; Also play a large role in developing computer programs that enable computer-to-computer communication. Programmers have training in various types of programming languages as well as problem solving and logic to develop and modify complex programs; work from design specifications to code, test, debug and document programs.</p>

ID	Commercial Job Title	Description and Requirements
6	Subject Matter Expert	<p><u>Minimum / General Experience:</u> Minimum of 10 years experience in their area of expertise.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Recognized for special, in-depth knowledge of the technical or business processes they support; Participates in the technical planning process and provides technical guidance and expertise; enhances a team's understanding of a given legacy product or process; Plays a critical role in defining technical needs, test requirements, and functionality; Is a stakeholder for a team that has recognized expertise and authority for a given technical process. Acts as trainer, peer-reviewer, approver, or knowledge sharer; should hold periodic meetings with system users to facilitate open communication and determine user expectations help design the composition and construction of a product or system.</p>
* 7	Graphics Specialist	<p><u>Minimum / General Experience:</u> Minimum 3 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Uses knowledge of sophisticated computer graphic design software to produce graphic art and visual materials for software applications, websites and CD-ROMs; Generates and manipulates graphic images, animations, sound, text and video into consolidated and seamless multimedia programs; Must remain abreast of technological advances in the field and be able to identify areas of use in the organization.</p>
8	IT Support Specialist	<p><u>Minimum / General Experience:</u> Minimum 2 year of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Assists in IT support as required in the areas of computer support and data management; May be involved with integrating work of writers and designers to produce a final layout compatible with corporate standards; May be expected to have knowledge of HTML, DHTML and JavaScript programming language; Relies on instructions and pre-established guidelines to perform the functions of the job; Works under immediate supervision; Primary job functions require exercising some independent judgment; Typically reports to a supervisor or manager.</p>

ID	Commercial Job Title	Description and Requirements
9	Sr. Information Security Specialist	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Responsible for developing and managing Information Systems security, including disaster recovery, database protection and software development, information asset management, risk assessment and security training; Performs reviews, maintenance, and updates of violation monitoring systems; Troubleshoots problems/incidents such as virus issues, logical security access issues, and web site access issues; Manages IT security analysts to ensure that all applications are functional and secure; Familiar with a variety of the field's concepts, practices, and procedures; Relies on extensive experience and judgment to plan and accomplish goals; Performs a variety of tasks; Leads and directs the work of others; A wide degree of creativity and latitude is expected; Typically reports to a Project Manager and or top management.</p>
10	Network Engineer	<p><u>Minimum / General Experience:</u> Minimum 3 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Designs, configures, tests, implements, and maintains LAN operation support activities; Utilizes project management and technical skills to create solutions, document procedures and maintain connectivity for the corporate infrastructure. Builds servers and workstations; Lends support to application programmers working in the environment; Provides technical support in evaluating and resolving network problems; Evaluates network performance using hardware and software diagnostic tools; Participates in planning and installation of new networks; Evaluates network changes for operational impact; Performs back-ups and maintenance on servers.</p>

ID	Commercial Job Title	Description and Requirements
11	Project Manager III	<p><u>Minimum / General Experience:</u> Minimum 8 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor’s Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Organizes, directs, manages and controls activities of projects that are large and complex in scope; Projects involve participation from and impact multiple functions in the line of business; Manages a large number of team members; Project work typically has a sizeable, major impact on the corporation/LOB; Budget responsibilities are based on project requirements; Directs project activities to ensure high quality results within defined time and budget schedules; Performs a variety of complicated tasks relying on experience and the knowledge of contractual requirements to achieve goals; Leads and directs the work of others; Typically reports to senior corporate management; A wide degree of creativity and latitude is expected.</p>
12	Project Manager II	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor’s Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Organizes, directs, manages and controls activities of projects; Manages a number of team members. Provides administrative and technical leadership to projects; Sets strategic direction of projects; Develops project plans that identify key issues, problems, approaches, performance metrics and resources required; Designs processes to address identified problems; Establishes team membership, negotiates time commitments, and resource allocation; Motivates team members and facilitates team meetings; Acts as liaison, problem solver, and facilitator; Provides guidance to team on performance and productivity issues and relies on past experience to achieve goals; Leads and directs the work of others; Typically reports to senior management; A wide degree of creativity and latitude is expected.</p>

ID	Commercial Job Title	Description and Requirements
13	Project Manager I	<p><u>Minimum / General Experience:</u> Minimum 3 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Provides administrative and technical leadership to projects; Sets strategic direction of projects. Develops project plans that identify key issues, problems, approaches, performance metrics and resources required; Designs processes to address identified problems. Establishes team membership and negotiates time commitments and resource allocation. Motivates team members and facilitates team meetings; Acts as liaison, problem solver, and facilitator; Provides guidance to team on performance and productivity issues. Leads and directs the work of others; Typically reports to senior management.</p>
* 14	Quality Assurance Specialist III	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Establishes and maintains policies and procedures for evaluating information management systems and associated documentation. Ensures satisfactory completion of client projects according to specifications. The QA will work with management to identify and implement changes to increase the quality and quantity of work produced, provide positive, constructive feedback to management regarding performance improvement opportunities.</p>
15	Senior Systems Analyst	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Develops, modifies and/or enhances complex information systems to support their business requirements; Leads the development, evaluation and installation of new or revised hardware/software systems; Applies strong working knowledge of one or more programming languages, operating systems, networking and hardware configurations; Modifies programs/database structure to support end-user requirements.</p>

ID	Commercial Job Title	Description and Requirements
16	Systems Analyst I	<p><u>Minimum / General Experience:</u> Minimum 1 year of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Analyzes, develops, and writes functional specifications for complex application systems; Researches and analyzes application systems to develop an understanding of the business requirements; Assists in the research and development of strategic system solutions for existing system performance issues as well as applications for new systems; Evaluates user requirements and proposes optimal solution.</p>
17	WAN Specialist	<p><u>Minimum / General Experience:</u> Minimum 3 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Supports the network infrastructure for the company's offices; Provides recommendations and maintains information on the Wide Area Network and computer systems; Configures and maintains servers, and server security settings; Sets up, configures and tests servers and workstations; Installs, maintains, troubleshoots, and upgrades client software applications on users PCs; Backs up and restores servers and all associated software and data.</p>
18	Senior WAN Specialist	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Provides implementation, installation, configuration, and technical and operational support of server, and network architecture. Configures and maintains routers and switches. Troubleshoots T1, T3 or higher. Installs, configures, and maintains server, network operating system, application software, and server security settings. Sets up, configures, and tests servers and workstations. Backs up and restores servers and all associated software and data.</p>

ID	Commercial Job Title	Description and Requirements
19	Web Administrator	<p><u>Minimum / General Experience:</u> Minimum 3 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor’s Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Responsible for installing, maintaining, implementing, securing, troubleshooting, performance tuning, Disaster Recovery planning/testing and monitoring web servers. Responsible for documentation relative to the web server environments and operations.</p>
20	Web Developer	<p><u>Minimum / General Experience:</u> Minimum 3 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor’s Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Responsible for the design, development, maintenance and support of web applications. Interacts with IT professionals and end users to develop interactive web pages for new and existing applications.</p>
21	Help Desk Manager	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor’s Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Responsible for ensuring the timely process through which problems are controlled. Includes problem recognition, research, isolation, and follow-up with customers. Requires experience and understanding of MIS environment. Responsible for providing telephone support to end-user community on hardware, software and network related problems, questions, and use. Provides first level problem resolution on the telephone with users; walks the user through a series of steps to determine problem and classify level, priority, and nature of problem. If not able to diagnose problem and/or problem requires physical interaction with end-user dispatches senior personnel from the team to resolve the problem. Opens tracks and closes trouble tickets; ensures problem ownership and promotes end-user satisfaction; tracks activities of field engineers to whom tickets were assigned. Analytical and troubleshooting skills a must and should be able to coordinate and manage the help desk activities with little supervision.</p>

ID	Commercial Job Title	Description and Requirements
22	Senior Applications Programmer	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Analyzes user requirements and design specifications. Develops block diagrams and logic flow charts and translates detailed process and data models into interface and applications design. Interfaces applications with system security features and services and develops mission unique security functions (e.g. guards, downgrades, information fusion capability, etc.). Prototypes new secure system applications to demonstrate feasibility. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction to less experienced programmers.</p>
23	Senior Systems Programmer	<p><u>Minimum / General Experience:</u> Minimum 5 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 5 years of industry experience.</p> <p><u>Functional Responsibility:</u> Responsible for systems programming functions dealing with the overall operating system or complex subsystems of the operating system. Develops specifications for extremely complex system programming activities. Creates and/or maintains trusted communications software, data base packages, trusted Data Base Management Systems, compilers, assemblers, and utility programs. Modify existing and create special-purpose trusted software or prototypes and ensure systems security, efficiency and integrity.</p>

ID	Commercial Job Title	Description and Requirements
24	Web Content Publisher	<p><u>Minimum / General Experience:</u> Minimum 3 years of relevant experience.</p> <p><u>Minimum Education:</u> Bachelor's Degree or 3 years of industry experience.</p> <p><u>Functional Responsibility:</u> Interfaces with systems analysts, engineers, and other technical personnel to develop to develop and provide documentation throughout life cycle management for small to large scale system development and operations activities, including managing and performing website editorial activities, that includes the gathering and researching of information that enhances the value of the site's information, seeking out customers to gather feedback for improvements and enhancements. These documents may also include but are not limited to requirements analysis and definition, system design, specifications definitions, interface definitions, test plans, operators manual, user manuals, and maintenance manuals.</p>

**\* Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**PROFESSIONAL SERVICES PRICING CONTRACTOR SITE**

<b>ID</b>	<b>Labor Category</b>	<b>Year 1</b>	<b>Year 2</b>	<b>Year 3</b>	<b>Year 4</b>	<b>Year 5</b>
		<b>6/24/05 – 6/23/06</b>	<b>6/24/06 – 6/23/07</b>	<b>6/24/07 – 6/23/08</b>	<b>6/24/08 – 6/23/09</b>	<b>6/24/09 – 12/20/10</b>
1	Applications Developer III	\$82.00	\$85.52	\$89.20	\$93.04	\$97.04
2	Applications Developer II	\$71.43	\$74.51	\$77.71	\$81.05	\$84.54
3	Applications Developer I	\$70.81	\$73.86	<b>\$77.03</b>	\$80.35	\$83.80
6	Subject Matter Expert	\$132.40	\$138.09	\$144.03	\$150.22	\$156.68
7	Graphics Specialist	\$55.16	\$57.54	\$60.01	\$62.59	\$65.28
10	Network Engineer	\$79.43	\$82.85	\$86.41	\$90.13	\$94.00
11	Project Manager III	\$100.79	\$105.12	\$109.64	\$114.36	\$119.27
12	Project Manager II	\$95.21	\$99.30	\$103.57	\$108.03	\$112.67
13	Project Manager I	\$79.43	\$82.85	\$86.41	\$90.13	\$94.00
14	QA Specialist III	\$94.83	\$98.91	\$103.17	\$107.60	\$112.23
15	Senior Systems Analyst	\$78.33	\$81.69	\$85.21	\$88.87	\$92.69
16	Systems Analyst I	\$60.93	\$63.55	\$66.29	\$69.14	\$72.11
20	Web Developer	\$68.40	\$71.34	\$74.41	\$77.61	\$80.95

**PROFESSIONAL SERVICES PRICING CUSTOMER SITE**

<b>ID</b>	<b>Labor Category</b>	<b>Year 1 6/24/05 – 6/23/06</b>	<b>Year 2 6/24/06 – 6/23/07</b>	<b>Year 3 6/24/07 – 6/23/08</b>	<b>Year 4 6/24/08 – 6/23/09</b>	<b>Year 5 6/24/09 – 12/20/10</b>
4	Database Administrator	\$99.70	\$103.99	\$108.46	\$113.13	\$117.99
5	Programmer	\$54.97	\$57.33	\$59.79	\$62.37	\$65.05
8	IT Support Specialist	\$43.88	\$45.76	\$47.73	\$49.78	\$51.93
9	Sr. Information Security Specialist	\$83.40	\$86.99	\$90.73	\$94.63	\$98.70
15	Senior Systems Analyst	\$75.91	\$79.17	\$82.58	\$86.13	\$89.83
17	WAN Specialist	\$95.47	\$99.57	\$103.85	\$108.32	\$112.98
18	Senior WAN Specialist	\$101.43	\$105.79	\$110.34	\$115.09	\$120.03
19	Web Administrator	\$59.92	\$62.50	\$65.19	\$67.99	\$70.91
21	Help Desk Manager	N/A	N/A	N/A	\$53.63	\$53.63
22	Senior Applications Programmer	N/A	N/A	N/A	\$75.14	\$75.14
23	Senior Systems Programmer	N/A	N/A	N/A	\$78.82	\$78.82
24	Web Content Publisher	N/A	N/A	N/A	\$74.85	\$74.85

<b>USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS</b>
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**PREAMBLE**

HeiTech Services, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

**COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Jacira Johnson

Phone: 301-918-9500 x101

Fax: 301-459-8356

[jjohnson@heitechservices.com](mailto:jjohnson@heitechservices.com)



BPA NUMBER \_\_\_\_\_

BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

(4) This BPA does not obligate any funds.

(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
  - (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.